ATTACHMENT A

[Friday May 10 2013]

Dear ACT Board members, Tenant Council officers, and resident leaders,

On Wednesday, May 15, 2013 at 2:00 PM, The City Council Public Safety Committee will conduct a public meeting to review the Cambridge Alert System and any other public notice system used for public safety issues. Councilor Kelley chairs this committee.

At last week's Citywide Public Housing Leadership meeting, ACT was asked to alert people to the May 15 public safety meeting. We plan to raise two important issues:

(1) For general public emergencies there should be a plan for alerting people in large residential buildings, particularly in public housing, and particularly for people with limited English proficiency. The lack of such a plan became obvious during the recent "lockdown" following the Marathon bombing.

• The City in cooperation with property owners, tenants, and groups serving immigrant communities, should consider mandating an alert plan capable of quickly reaching as many people as possible in case of a general public emergency.

(2) Fire and other emergency personnel need to know where persons with limited mobility live so that they can assist them in evacuating when necessary. Managers of large residential buildings, particularly those owned by the CHA and other nonprofits, usually provide this information. However we understand that this information is often out of date.

• The City in cooperation with property owners, tenants, and groups serving PWD, should consider an ordinance mandating real-time updating of the list of apartments where people may need mobility assistance. (Proviso: because of privacy issues individuals may not be required to list PWD information so no listing will be complete.)

If you have something to say about these issues, or some other related issue, try to make it to this public safety meeting if you can.

for more information, please call the ACT Office

ATTACHMENT B

Cambridgema.gov

Home | City Departments | Permits & Applications | City Manager | City Council | Mayor's Office

Calendar | Jobs | City Publications

Welcome to the City of Cambridge

Text size: A A A Search

City Dance Party Friday, June 28

Join thousands of Cambridge residents and visitors who will gather on Mass Ave in front of Cambridge City Hall for this annual dance extravaganza to celebrate summer **Link for more information.**

1 2 3 4 5

ONLINE SERVICES

- Pay Bills Online
- Property Database
- Purchasing Bid List
- Request City Services
- Restaurant Inspections
- Towed Vehicle Search

CITY CALENDAR
FEATURED EVENTS

10:00 AM, May 16, 2013

Pole and Conduit
P & C meeting May 16, 2013

5:15 PM, May 16, 2013

Kids' Council Meeting
Join us for the regular meeting of the Kids' Council.

5:30 PM, May 16, 2013

Tree Hearing
NOTICE OF A PUBLIC HEARING Removal of Public Shade Trees City of Cambridge, Department of Public Works Pursuant to Massachusetts General Laws Chapter 87, Sections 3 and 4, a public hearing will be held on Thursday, May 16th at 5:30 p.m. at City Hall (2nd Fl. Ackermann Room), 795 Mass Ave, Cambridge, Mass., to consider the removal of the following public tree(s): 1. Opp. 139 Main Street in the median - Removal of 5 pine trees (12.4", 12.9", 10.3", 11.1, and 15") and 3 Ailanthus trees (4.3", 14.6",

6:00 PM, May 16, 2013

Fresh Pond Master Plan Advisory Board Meeting
Fresh Pond Master Plan Advisory Board Meeting

6:30 PM, May 16, 2013

Dr. Temple Grandin
The celebrated autism activist and Professor of Animal Science at Colorado State University visits to discuss her new book, The Autistic Brain: Thinking Across the Spectrum.

View Event Calendar

WHAT'S NEW IN CAMBRIDGE

Cambridge Named a Gold Bicycle Friendly Community
As bicycling continues to grow in popularity, leaders in cities across the country, like Cambridge, are embracing the environmental, financial and quality of life benefits that come with a population that likes to ride.

Bay State Bike Week 2013 and Spring Ride May 18
Get some exercise while touring the sites of historic candy manufacturers and present–day treats in Cambridge.

Cambridge Open Studios
Cambridge Artists open their doors to the public this weekend and next. May 11-12 highlights North/West Cambridge

Affordable Rental and Homeownership Programs Information Sessions
The City of Cambridge will be holding free Walk-In Informational Sessions on affordable rental and homeownership programs Saturday, May 18, 11 a.m. – 3 p.m., at Cambridge Public Library, 449 Broadway and Monday, May 20, 6-8 p.m. at Youth Build Just-A-Start, 1175 Cambridge St.

Community Learning Center and Multi-Service Center Relocate
to the former Police building on Western Ave. (corner of Green and Western streets).

City of Cambridge Seeks Members for a Dog Park Working Group
The Dog Park Working Group will work with City staff to make recommendations to the City Manager, in collaboration with City departments, on improvements that can be made.

Coping with the Boston Marathon Tragedy: Community Support Forum May 16
Please join us for a special gathering Thursday, May 16, 7 -8:30 p.m., at Cambridge Citywide Senior Center, 806 Mass. Ave. to share thoughts and experiences, and support each other. Refer to this web page for helpful resources, community events and support groups for those impacted by the tragic events at the Boston Marathon and in the days following.

Read More News

CAMBRIDGE iReport iOS Android

City of Cambridge Mobile Apps

3 Easy Steps to be In the Know — CAMBRIDGE ALERT NETWORK

Cambridge Live City Webcast

Google translate

QUICK LINKS

- City Directory and Directions
- Boards & Commissions
- Biotech in Cambridge
- City Ordinances
- FY12 Annual Report
- Unclaimed City Checks Notice
- CPI Wifi Access Points
- Construction and Traffic
- Library
- MLK School Construction Project
- Mobile Applications
- Public Works
- Social Media Sites

VISITING CITY HALL

HOURS OF SERVICE
Monday: 8:30am-8pm
Tuesday-Thursday: 8:30am-5pm
Friday: 8:30am-12pm

City Department Directory

Cambridge Alert Network

CAMBRIDGE ALERT NETWORK

CodeRED • CitizenObserver • Cambridge E-Line

3 Easy Steps to Be in the Know

Please click each service below to sign up to receive emergency alerts and other important City information

1 CodeRed

This service will be used to alert residents via phone calls, emails, and text messages in the event of emergencies within the city, such as:

- Snow emergencies
- Evacuations
- Large scale water outages or other significant service disruptions

Want more info?

2 Citizen Observer

This service will be used by police to send neighborhood specific crime alerts via emails and text messages, such as:

- Emerging crime patterns identified in BridgeStat
- Announcements about neighborhood meetings
- Crime prevention tips

Want more info?

3 Cambridge E-Line

This service will continue to send emails and text messages with general information and communications from the city, such as:

- Street cleaning reminders
- Trash/recycling pickup
- City news and departmental information

Want more info?

CAMBRIDGE iReport iOS Android

City of Cambridge Mobile Apps

3 Easy Steps to be In the Know — CAMBRIDGE ALERT NETWORK

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Library
MLK School Construction Project
Mobile Applications
Public Works
Social Media Sites

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Friday: 8:30am-12pm

City Department Directory

CODERED

FAQ Page

CodeRED

CodeRED is an emergency notification system that allows the City to send emergency notifications to subscribers via email, text and phone calls. Cambridge land lines will automatically receive emergency notifications by phone, but everyone is encouraged to enroll online with their cell phone number and email addresses as well. This service will be used in the event of emergencies affecting the City, such as snow emergencies, evacuations, large-scale water outages or other significant service disruptions.

We encourage anyone who lives, works, attends school, owns property or is otherwise interested in being informed about emergencies connected to one or more Cambridge addresses to enroll online with CodeRed using the link below.

Our emergency database currently contains telephone numbers available in the white pages of a phone book, along with the address of that landline phone. However, many persons in Cambridge do not have a landline phone or they may carry a cell phone that should be notified in addition to their land line phone.

Because of this, it is vitally important that members of the community use the CodeRED online subscription page to add their cell phone numbers, email addresses, and VoIP-type phone numbers. Please use only a proper Cambridge street address number and street name with suffix (e.g., 100 Cambridge St) when entering your Cambridge address. Post Office box numbers or addresses outside of Cambridge cannot be accepted.

If you need assistance enrolling online you can fill out the paper Enrollment Form below and mail it to CodeRED Enrollment, Cambridge Emergency Communications, 125 6th St, Cambridge MA 02142. You can also call 617-349-9490 for more information, or to leave information sufficient for us to enroll you.

Online Registration Portal

Registration Form

DO NOT CALL FORM

CodeRED Privacy Statement

ONLINE SERVICES

Pay Bills Online
Property Database
Purchasing Bid List
Request City Services
Restaurant Inspections
Towed Vehicle Search

QUICK LINKS

EC Disability Information
EC Employment
Cambridge Alert Network
EC Address and Directions
EC Emergency Information Sheet
EC Business Emergency Contact

CONTACT INFORMATION

125 Sixth Street
Cambridge MA 02142

PHONE: 617-349-6911
Contact Us

HOURS OF SERVICE
Emergencies: 24/7
Administrative Office: M-F 8:30-5

CAMBRIDGE ALERT NETWORK

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MYPD
MY POLICE DEPARTMENT
iPhone/Android App

3 Easy Steps to be In the Know
CAMBRIDGE ALERT NETWORK

Google translate

BRIDGESTAT

Citizen Observer

Part of the Cambridge Alert Network, **Citizen Observer** is a service used by the Cambridge Police Department to send e-mail and text alerts about crime and other notifications to the various neighborhoods of the City. Click here for the Citizen Observer privacy policy/terms and conditions.

CITIZENOBSERVER

SIGN UP FOR CITIZEN OBSERVER HERE.

Residents are encouraged to sign up to receive notifications for their neighborhood as well as the "CITYWIDE" group. The groups are as follows:

- Cambridge PD: CITYWIDE
- Cambridge PD: East Cambridge
- Cambridge PD: MIT
- Cambridge PD: Inman/Harrington
- Cambridge PD: Area 4
- Cambridge PD: Cambridgeport
- Cambridge PD: Mid-Cambridge
- Cambridge PD: Riverside
- Cambridge PD: Agassiz
- Cambridge PD: Peabody
- Cambridge PD: West Cambridge
- Cambridge PD: North Cambridge
- Cambridge PD: Cambridge Highlands
- Cambridge PD: Strawberry Hill

Notifications will come in three forms, outlined below:

Citizen Alerts. The most important and timely notification from the police will be labeled as such and sent to the affected neighborhood(s) and the "CITYWIDE" group. These alerts will typically be sent within 12 hours of the incident during the following scenarios:

- Threats to Public Safety
- High Profile Incidents

Advisory. This type of notification will be primarily used to share important information with the community and will be sent to affected neighborhood(s) and the "CITYWIDE" group if the information affects the entire community. Typically, these notifications will be sent following the monthly BridgeStat release, and will include information about the following:

- Significant Incidents and Follow-ups
- Crime Patterns Identified in BridgeStat

Neighborhood Info. Notifications will be sent to inform individual neighborhoods about neighborhood-specific information that does not apply to the city as a whole, such as:

- Neighborhood Meetings
- Other Neighborhood-Specific Announcements

**Citizen Observer also allows people to text anonymous crime tips to the police, helping provide valuable information to investigators and make our community a safer place.*

To receive emergency alerts, sign up with CodeRED. For general city notifications, subscribe to Cambridge E-Line.

SIGN UP FOR CITIZEN OBSERVER HERE.

Please email PIO@CambridgePolice.org or call 617-349-3237 with questions or for help signing up.

QUICK LINKS

Daily Log
Towed Vehicle Lookup
BridgeStat Crime Reports
Website Feedback

VISITING CPD

HOURS OF SERVICE
Monday: 8:30am-8pm
Tuesday-Thursday: 8:30am-5pm
Friday: 8:30am-12pm

CAMBRIDGE POLICE DEPARTMENT
Robert C. Haas
Commissioner

Email Us with general inquiries about the department or questions about resources/programs offered by the police. DO NOT use this form to submit tips or report crimes in progress.

125 Sixth Street
Cambridge MA 02142

PHONE: 617.349.3300

CAMBRIDGE E-LINE

Cambridge E-Line is a web-based subscription service that is part of the Cambridge Alert Network, the City's new community notification system which also includes CodeRED and CitizenObserver. Each of these three services offers different kind of alerts and important City information that can be sent to subscribers via email, text message and phone call (CodeRED only).

Cambridge E-Line offers the following City notifications via email:

- **Street Cleaning Reminders**
- **Trash and Recycling Reminders**
- **Departmental Newsletters and Information**
- **Weekly E-Line Newsletter** - News from the City's website with optional links to:
  - Construction Updates
  - City Council Agenda
  - Job Openings
  - Calendar of Events

Snow Emergency Parking Bans and other emergency alerts previously sent through Cambridge E-Line are now sent through CodeRED. Learn more and sign up for CodeRED alerts.

Note: Cambridge E-Line subscribers who previously signed up to receive Snow Emergency Parking Bans and other alerts via text or email will now receive these alerts through CodeRED. No other action is required.

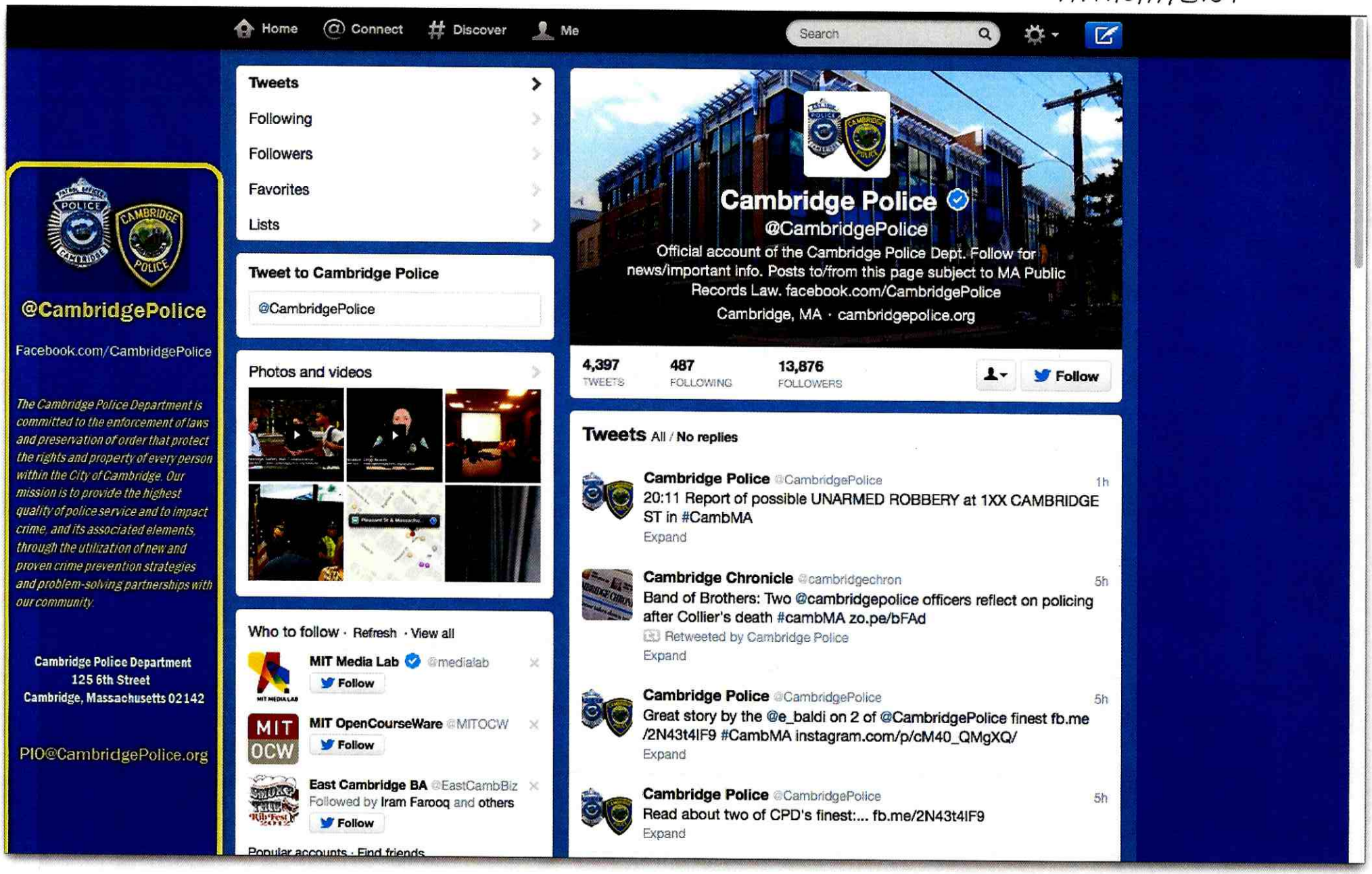
Public Safety Alerts / Police Communications previously sent through Cambridge E-Line are sent through CitizenObserver, a service used by the Cambridge Police Department to send email and text alerts relating to crime. Residents can sign up to receive neighborhood specific alerts. Learn more and sign up for CitizenObserver alerts.

Log In to Cambridge E-Line
Don't have an account? Sign up now!

E-mail Address

Password

Forgot your password? Click Here.

PLEASE CLICK HERE TO ENTER

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