To: The Mayor And City Council of Cambridge, MA

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This letter is in conjunction with my fellow tenants documents (letters) informing you of our problems and concerns here at 2 Mount Auburn St, Putnam Square Apts which are as follows:

(1) Very serious Heating problem. The Heat to and into the apartment is very lukewarm and especially on those very cold days there is barely any Heat coming from the Radiators. The apartment is very chilly and during those cold cold, cold below temperatures, we had no Heat at all.
I believe part of the problem is that, Winn/HRI had set their thermostat so low that even though the themostat in the Apt is as high as it can go, the Heat does not come on.
This was not the case in all the years that Harvard was managing this building. We Had very good Heat.

(2) Windows need replacing since there is a great deal of cold air coming from them.
This should be HRI priority.

(3) This building needs a complete and thorough overall. It is over 40 yrs and no major repairs (to my knowledge) has ever been done

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to maintain and improve it, Therefore it is in dire need of a total overhaul.

3: pipes are always bursting, which Creates a lot of inconvenience.

4: As Elderly Seniors with Health problems, different ages, we need our apartments to be ~~supply~~ supplied with good Strong heat so we can be Comfortable in our homes. Our body Should not be exposed to Cold Surrounding because of lack of Heat in our Apartment.

HRI was well aware of the Conditions of this building and the problems. The Tenants informed HRI during many, many, many meetings and discussions. Why did He pursue purchasing this building if He was not going to Correct and Take the Correct and proper road to enhance and make it liveable, Comfortable and better than it is now.

These problems Should be HRI TOP Priority including Elevators replacements.

Thank you

Eurene Lashley