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Saturday, February 2, 2014

Dear Vice Mayor Benzan:

2014 FEB 25 AM 7 14  
OFFICE OF THE CITY CLERK  
CAMBRIDGE, MASSACHUSETTS

My name is Mary Ellen Spence and I've lived at 2 Mount Auburn Street, Apartment 109, Cambridge for eight years. Starting at the beginning of January, my place was as cold as a meat packing plant. I am 77 years old and in poor health, i.e. arthritis, diabetes, insomnia—to name a few. I am under constant medical care.

The cold always takes several days for the building to begin to respond seriously. Meanwhile, my neighbor John Van Saun gave me a heater, or else I'd be back in the hospital. Last Thursday I decided to take a chance and bathe. It was too cold really and I'm still getting over a severe cold from the attempt.

This building is under new ownership and the heat problem is the #1 priority which they have to be aware of. A maintenance man told me that Peter Daly had spent \$255,000 to install new heating equipment. In fact, only the boilers were replaced, one of which proved defective.

Are you going to help us? Please.

Very sincerely yours,

Mary Ellen Spence

*Mary Ellen Spence*