

# C. J. MABARDY INC.

GENERAL CONTRACTORS

EXCAVATORS

*Stone & Processed Gravel*

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OFFICE & STOCKPILE

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June 28, 2010

## WATER SHUT-OFF NOTICE

Blanchard Rd & Cambridge Highlands

from Concord Ave to Normandy Ave

Thursday, July 1<sup>st</sup>, 2010

From 9:00pm to 5:00am

Dear Resident,

On Thursday evening July 1st, 2010, C.J. Mabardy, Inc. will be installing a new water main under Concord Avenue, at the intersection of Griswold Street. The installation will require water service system shutdowns on the North Side of Concord Avenue, over the Northwest portion of the Cambridge Highland neighborhood. **Your water service will be shut down on Thursday evening, July 1st, starting at 9:00 pm and will be turned back on Friday morning by 5:00 am.** If you require water during the shutdown please make preparations in advance, including drinking and flushing supplies. **If you have any special water needs or concerns please contact Mark Gallagher at the water department at (617) 349-4770 or [mgallagher@cambridgema.gov](mailto:mgallagher@cambridgema.gov) for further assistance.** If you have any questions about the construction work, please call the following:

Mark Morrow – Construction Project Manager of C.J. Mabardy, Inc. at (617) 593-0531 or

Dan Vallee – DPW Project Manager at (617) 304-7756 / [dvallee@cambridgema.gov](mailto:dvallee@cambridgema.gov)

*This work is weather pending. Any changes will be updated accordingly.*

The City of Cambridge has a project webpage for additional information:

<http://www.cambridgema.gov/TheWorks/projects/ConcordAve.htm>

\*Also please read the enclosed information on what to expect following a water shutdown.

Thank you for your patience and cooperation in this matter.

Mark Morrow  
Project Manager  
C.J. Mabardy, Inc.

# What to Expect Following a Water Shutdown

## Why is the water brown?

Your water is brown due to tiny rust particles made of iron. Under normal conditions, these particles lie undisturbed on the bottom of the pipes. When a disturbance occurs such as a water pipe break, it causes the water in the pipes to flow much faster than normal, which in turn, causes rust particles to be picked up off the bottom of the pipe and carried into the water. This can happen due to a broken water main, water main work/construction, a fire in the neighborhood, or anything that causes the water in the pipes to move faster.

Your local water department should know what is happening at that particular time, and how long the condition should last. If possible, you should refrain from using water -- for laundry, dishes, cooking and drinking -- until the condition clears up.

## Is the discolored water that I am experience in my home/office safe to drink?

Even though discolored water is not harmful, we realize it's not aesthetically pleasing either. Whether or not you feel comfortable drinking the water is a personal decision and an understandable one. If at anytime Cambridge Water Department's water is deemed unsafe to drink, you will be notified by Cambridge Water Department immediately via several different forms of media.

Although harmless, discolored water may leave stains when washing clothes. If you are experiencing discolored water, you may want to postpone doing laundry for a short time until your water becomes clear.

As with all of your, and your family's home and health decisions, common sense is always the best approach. Even though discolored water is harmless, if you don't feel comfortable using it during short periods of discoloration, we certainly understand. As always, you are the best judge of what is best for you and your family.

## How long will it take to clear up?

This is hard to tell, every situation is different. Normally, the water will clear up in four to eight hours. You can help by flushing your commode every half hour or so until it runs clear. Please try not to use your hot water until the water clears, this will keep sediment out of your water heater.

## What should I do if I notice discolored water at my tap?

The first thing you should do is to allow your COLD tap to run a few minutes to see if it clears up. This will help you determine if the discolored water is coming from the distribution system or your home's plumbing system. If this doesn't correct the problem within an hour, please contact the following numbers:

**\*Please contact Mark Gallagher at the water department at (617) 349-4770 or [mgallagher@cambridgema.gov](mailto:mgallagher@cambridgema.gov) for further assistance.\***