

Andrea Wilder
12 Arlington Street

February 13, 2012

I am speaking in support of Policy Order #2, a change of wording in a curb cut application from "approve" or "disapprove" to "support" or "do not support." The proposed change is one step in making it clear that the final decision **does not lie** with the potential abutters. I am suggesting two further additions.

1. A sentence or phrase on the application which states that the final decision on a curb cut rests with the City Council. It is my observation that citizens have little idea of how the city works until they are confronted with a problem whose resolution requires a very steep learning curve to master what may seem like arcane procedures.
2. A sentence or phrase on the application which states that "meticulous," or "careful," [or some such word] adherence to curb cut procedures should be followed. It is also my observation that sloppiness in following correct procedures can lead to legal action. Two or three weeks ago Inspectional Services had **not** approved the Wyman Street curb cut application because the required abutters had **not** been notified that their opinion was necessary. Consequently they did not submit letters of support or not support. Thus the curb cut application landed on the City Council agenda when the required procedures had **NOT** been followed. I do not know whether this problem, **identified by Inspectional Services**, has been corrected as of this writing.

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