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Hello, my name is Dieulene Charles and I'm here to speak in favor of policy order O-2. I live at 30 Newtowne Court in Cambridge and I am a room attendant at the Meridien Hotel in Cambridge. I have worked at the Meridien for seven years. I am a mother of two children, almost three children, and in my current job I struggle to make ends meet.

I work full time but in the winter my hours go down to 16 hours a week and I can't pay my bills earning so little money. It is hard to make ends meet even when I am working full time. I earn \$13.98 an hour. I do not get health insurance through the hotel because it is too expensive. As a result my kids and I are on Mass Health. The work is also physically demanding. We clean 16 rooms during a shift, sometimes more. This work has been hard on me physically and there have been many days where I have had to miss work and not been paid as a result of it.

Thank you for listening to me. Please help me and my co-workers improve our situation at the Meridien Hotel Cambridge. Please don't support the hotel until they begin to support us. Thank you.