

Municipal Innovation

Saul Tannenbaum

Why Innovation Matters

“Surveys [...] show that those who believe city hall is forthcoming are more likely than others to feel good about: the overall quality of their community; the ability of the entire information environment of their community to give them the information that matters; the overall performance of their local government; and the performance of all manner of civic and journalistic institutions ranging from the fire department to the libraries to the local newspaper and TV stations.”

How the Public Perceives Community Information Systems

by Lee Rainie, Kristen Purcell | Mar. 1, 2011



Pew Internet
Pew Internet & American Life Project

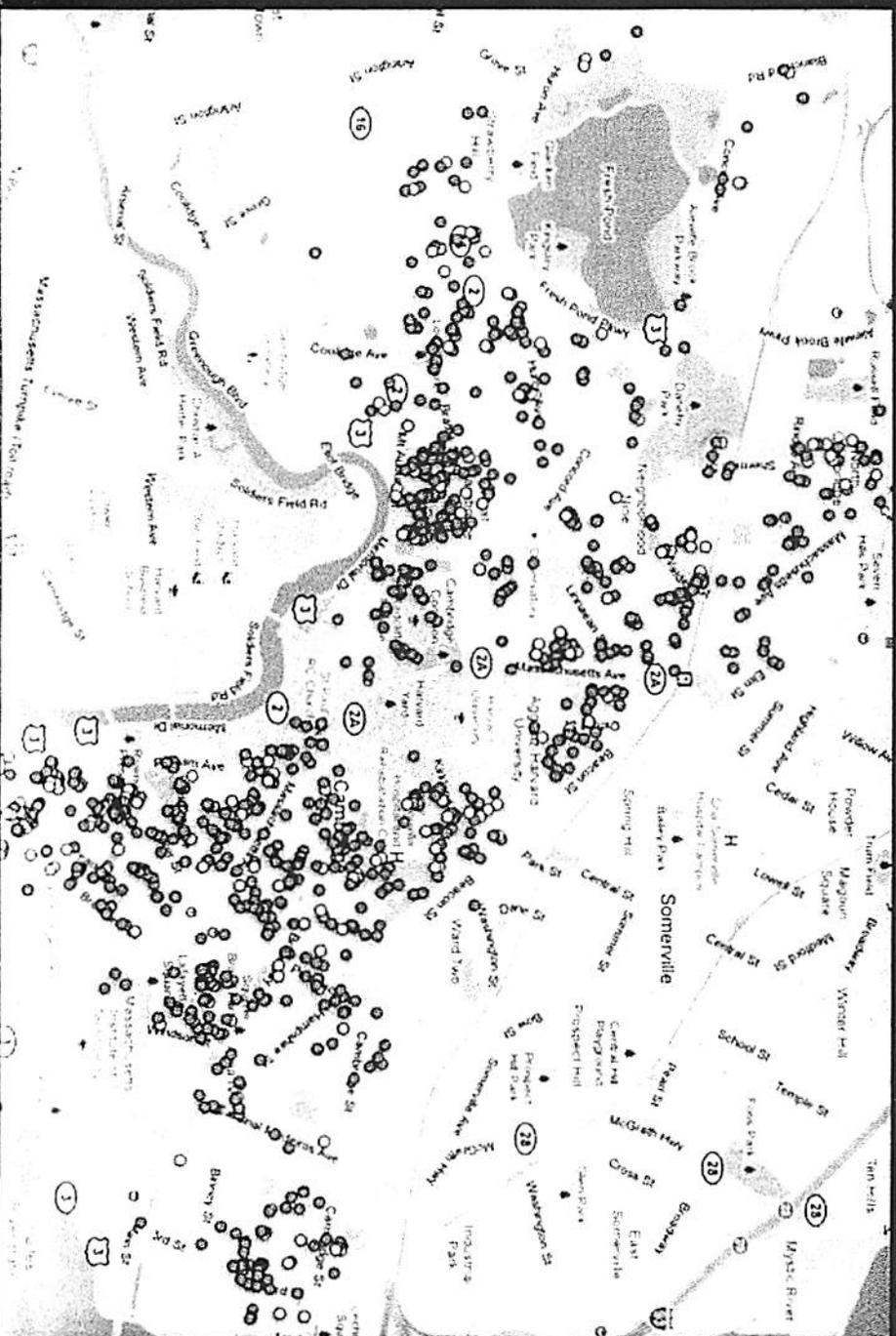
MONITOR INSTITUTE

A member of the Monitor Group



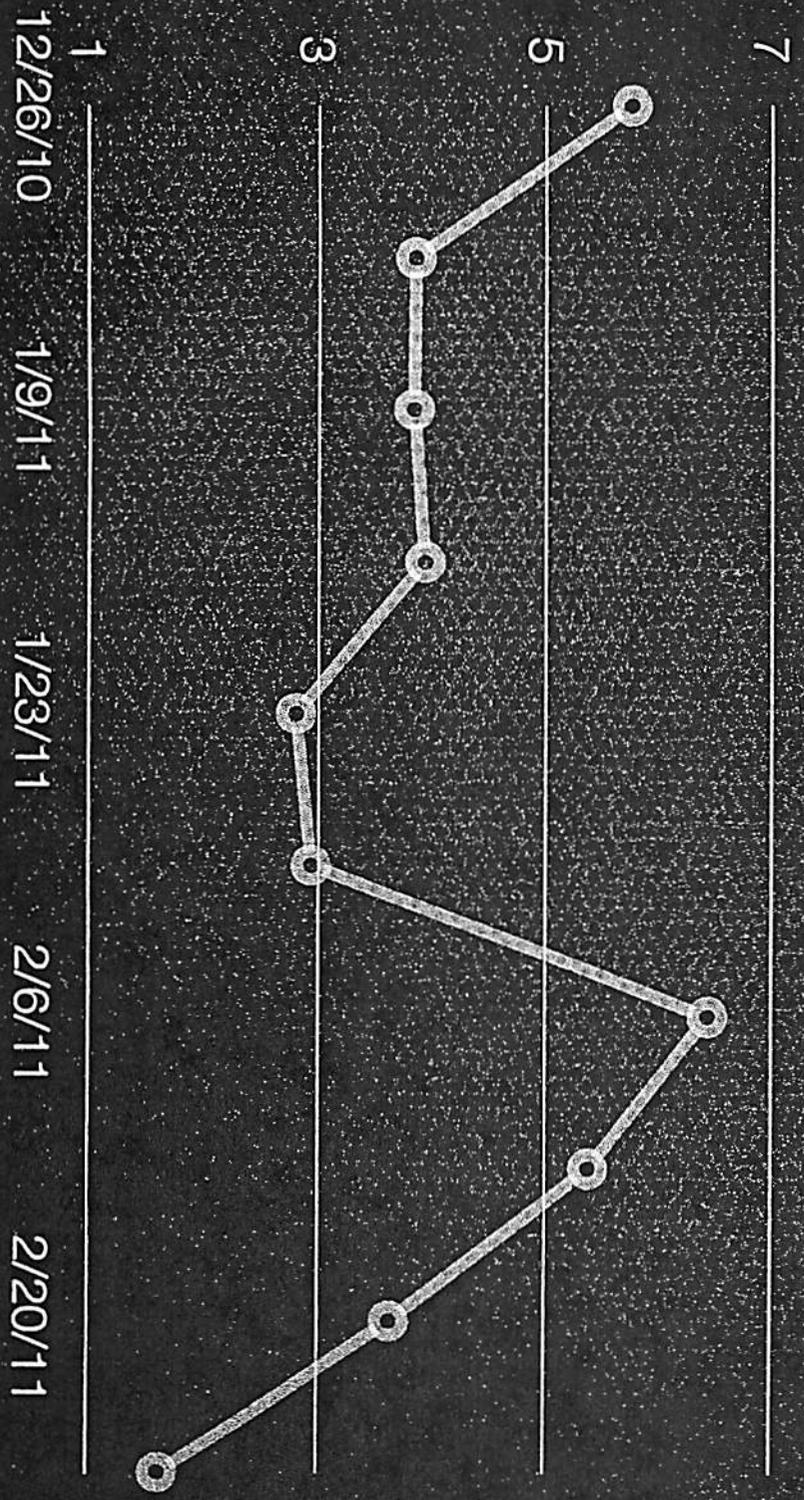
John S. and James L.
Knights Foundation
Informed and engaged communities.

Why I Analyzed Unshoveled Sidewalk Tickets

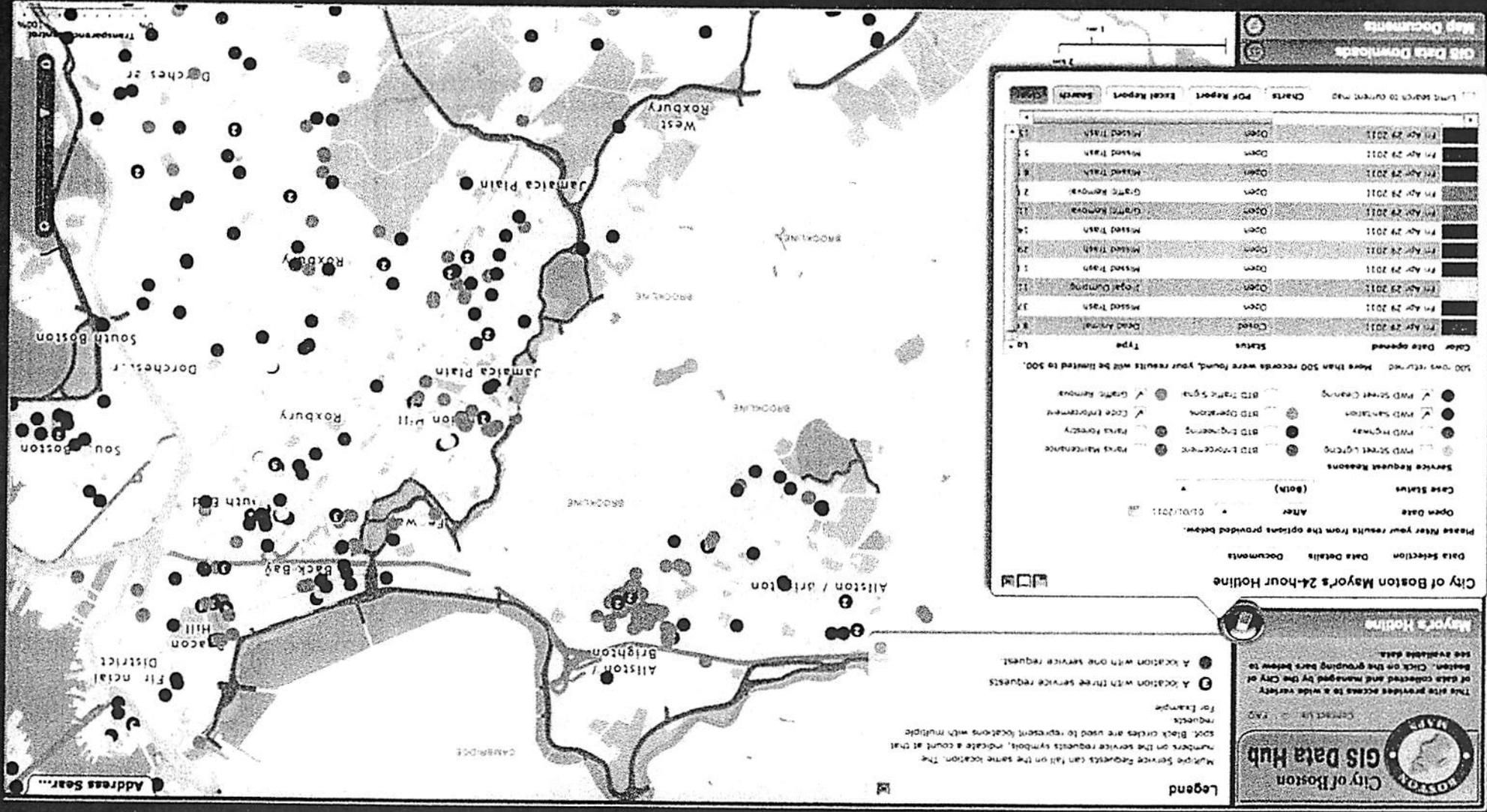


Why I Analyzed Unshoveled Sidewalk Tickets

○ Days to Close Unshoveled Sidewalk Complaints



Boston: Mayor's Hotline Data



Boston: Urban Planning by Video Game



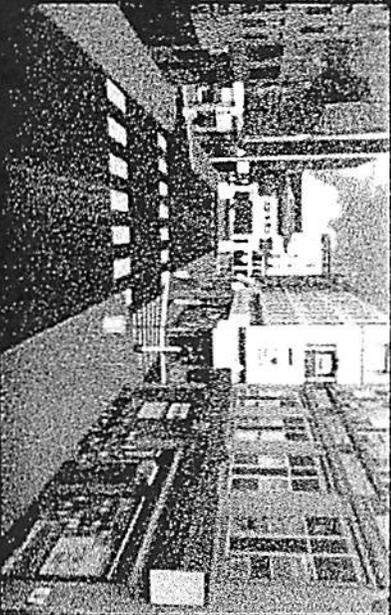
Participatory Chinatown

[Home](#) | [Blog](#) | [Game](#) | [Characters](#) | [Conversation](#) | [Credits](#)



Participatory Chinatown is a 3-D immersive game designed to be part of the master planning process for Boston's Chinatown. You assume the role of one of 15 virtual residents and you work to complete their assigned quest - finding a job, housing, or place to socialize. But look out! Sometimes language skills, income level, or other circumstances can make your task more challenging. Whatever your experience, you'll then be tasked with considering the future of the neighborhood by walking through and commenting on proposed development sites. Every one of your comments and decisions will be shared with real life decision-makers.

Click to LAUNCH!
The game can be played either as a multi-player experience where players gather in a physical meeting hall, or as a single-player experience on the web.



MBTA: Customer Service via Twitter



@stannenb
Staff Sergeant

@mbtaGM Doesn't anyone clean these trains? Red Line 01828, Harvard Sq, 2:04 PM Sunday #mbta twitpic.com/4biwpg3"

Twitter for Mac Favorite Reply Delete



@mbtaGM
MBTA General Manager

@stannenb We do frequently, and will do it again. Thanks for the tip.

Favorite Retweet Reply

New York City: Collecting Goals and Priorities from Citizens

CHANGE BY US

Change by Us

NEWS

ABOUT

SEARCH

JOIN

LOGIN

HEY NYC! How can we make our city a greener, better place to live?

What's your idea?

WHAT IS THIS?

WHO'S LISTENING?

POST

FEATURED PROJECTS

SEE ALL PROJECTS

Clear Our Waterways, Green Our Streets

Clean Up Area Brownfields

Stop Using Heating Oil #6

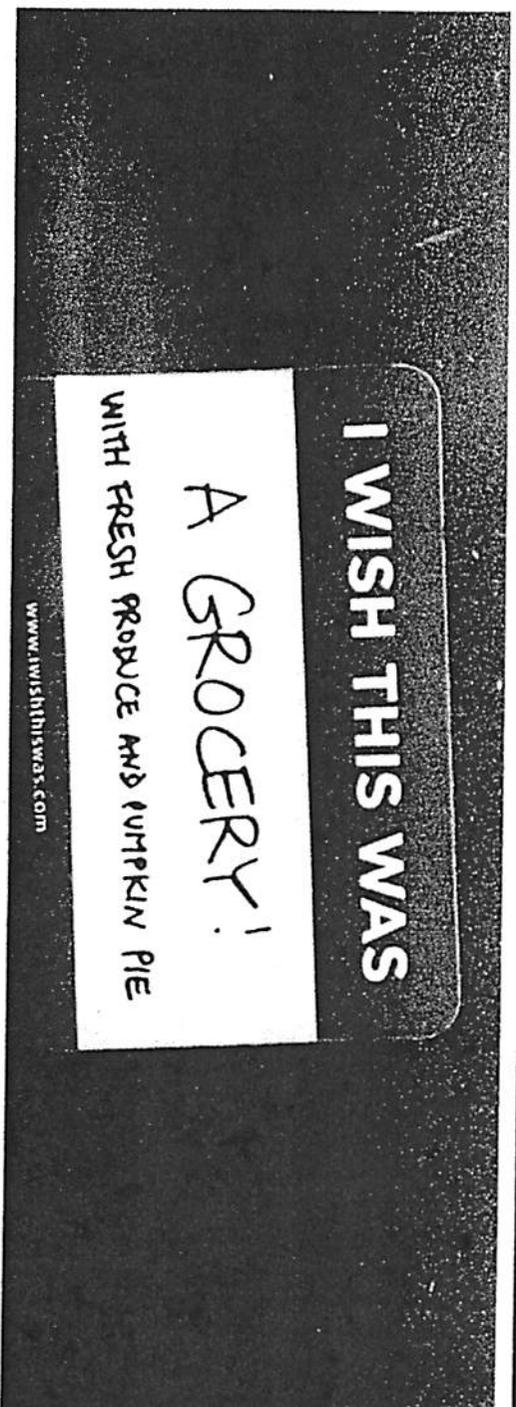
Build A Greenpoint Community Garden

PlaNYC Neighborhood Outreach

Shawna T. said —
I think we should build structures to capture rainwater and then use it to water our community gardens.

New Orleans: Collecting Planning Input from Citizens

CIVIC CENTER
PROJECTS SHOP INFORMATION



I WISH THIS WAS

Many cities are full of vacant storefronts and people who need things. What if we could easily voice what we want, where we want it? How can residents influence the types of stores and services that enter their neighborhood? This project features fill-in-the-blank stickers that say "I wish this was _____." Residents can fill them out and put them on abandoned buildings and beyond. Grids of blank stickers and a permanent marker are also posted on vacant storefronts to invite passersby to write their thoughts. The stickers are vinyl and they can be easily removed without damaging property.

Philadelphia: Open Data

open
data
PHILLY

Connecting people with data

Data on the Philadelphia region is plentiful. Search and find that data on OpenDataPhilly and begin transforming your city.

Search for data

Register or Login

DATA

- All Data
- Arts / Culture
- Economy
- Education
- Elections / Politics
- Environment
- Food
- Health / Human Services
- Parks / Recreation
- Planning / Zoning
- Public Safety
- Real Estate / Land Records
- Transportation
- Uncategorized
- Idea Gallery
- Submit Data
- Nominate Data

NEED INSPIRATION? VISIT THE IDEA GALLERY

isepta
NEW TRIP

FROM: 30th Street Station
TO: Market East Station

| TRIP | NEW | WEEK | SAT | SUN |
|--------|-------|------|-----|-----|
| COMM - | 10:16 | | | |
| COMM - | 10:22 | | | |
| COMM - | 10:28 | | | |
| COMM - | 10:34 | | | |
| COMM - | 10:40 | | | |

iSepta by Forge38

#OPENDATAPHILLY

F

Saturday, April 30, 2011, 8:52a.m.

Heading to #OpenGov Hackathon @10:00 AM

The #1 part of #phillytechweek - tracking on

@opendataphilly #gov20 #ovmchacking See you there.

GOT DATA?
MAKE A SUBMISSION



RECENT ADDITIONS

New York City: QR Codes on City Permits



New York City: QR Codes on City Permits



NYC Department of Buildings

Application Details

CLICK HERE TO SIGN UP FOR BUILDINGS NEWS



018 Menu / Application Data

FAQs | Glossary | May 1, 2011

Premises: 25 BROAD STREET MANHATTAN
 BBL: 1003024 Block: 25 Lot: 19

JUMP TO Doc 1 of 3

| | | | | | | |
|-----------|------------------------------|-------------|----------------------------------|-------------------|------------|------------|
| Document | Items Required | Virtual Job | Job Type: A3 - ALTERATION TYPE 3 | Job No: 10421514 | Schedule A | Schedule B |
| Owner | Formal Receipts | Folder | | Document: 01 OF 3 | Plumbing | Inspection |
| Fees Paid | Plan Examination | | | | | |
| | After-Hours Variance Permits | | | | | |

This job is not subject to the Department's Development Challenge Process. For any issues, please contact the relevant borough office.

PROFESSIONALLY CERTIFIED

Last Action: PERMIT ISSUED - ENTIRE JOBWORK 03/10/2011 (R)
 Application approved on: 10/05/2007

Per-Filed: 10/04/2007 Building Type: Other Estimated Total Cost: \$0.00
 Data Filed: 10/05/2007 Fee Structure: STANDARD Filing Method: PC-FILED
 Review is requested under Building Code: 1908

Job Description Comments

1 Location Information (Paid A3)
 House No(s): 25 Street Name: BROAD STREET
 Borough: Manhattan Block: 25 Apt/Condo No(s):
 Work on Floor(s): 001 Loc: 19 BBL: 1003024 CB No: 101

2 Applicant of Record Information
 Name: CHRISTOPHER C WESOLOWSKI
 Business Name: CW CONSULTING SERVICE LLC
 Business Address: 70-10 87 STREET GLENDALE NY 10013
 E-Mail:
 Business Phone: 516-450-4572
 Business Fax:
 Mobile Telephone:
 License Number: 079017

Applicant Type: P.E. E.A. Sign Holder Owner

San Francisco: Realtime Parking Information



The Project

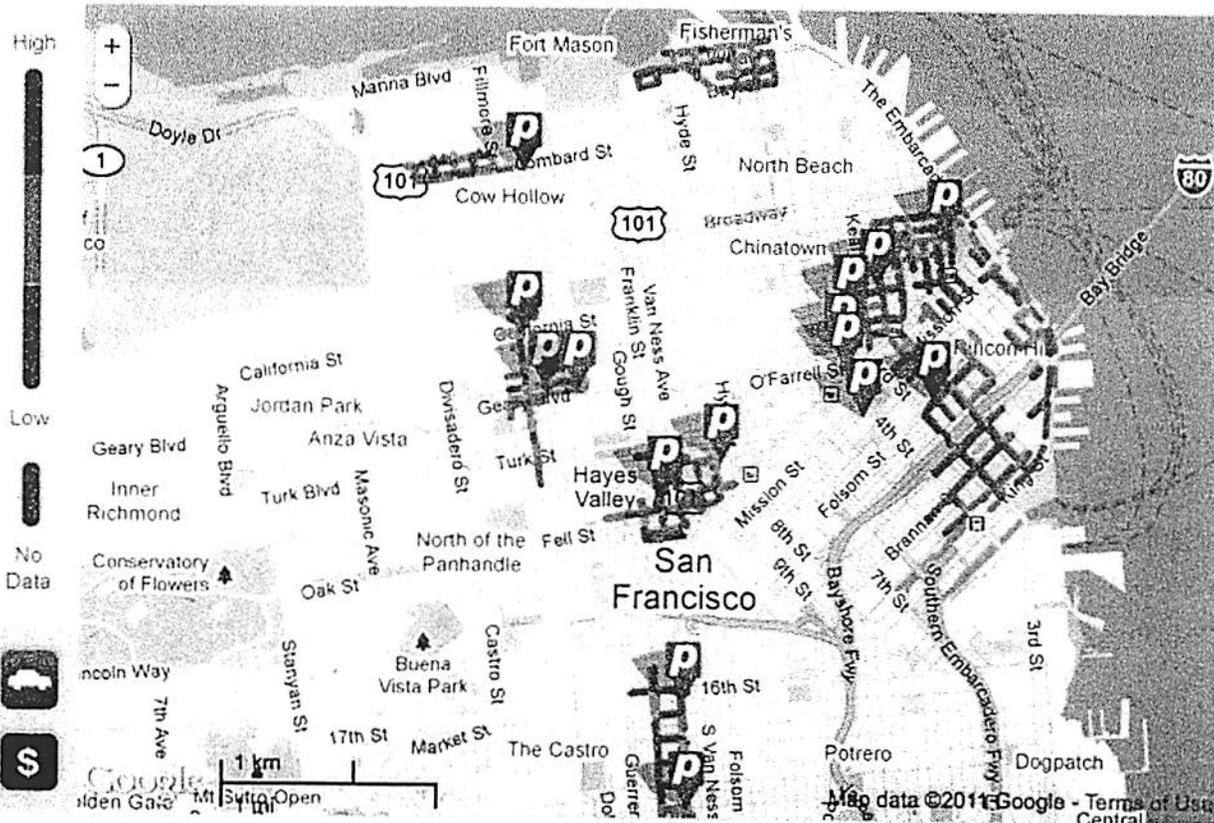
How it Works

FAQ

Resources

News

Contact Us



Find Parking

To find parking in SFpark areas select a blockface on the map to view availability and pricing.

Select a Neighborhood

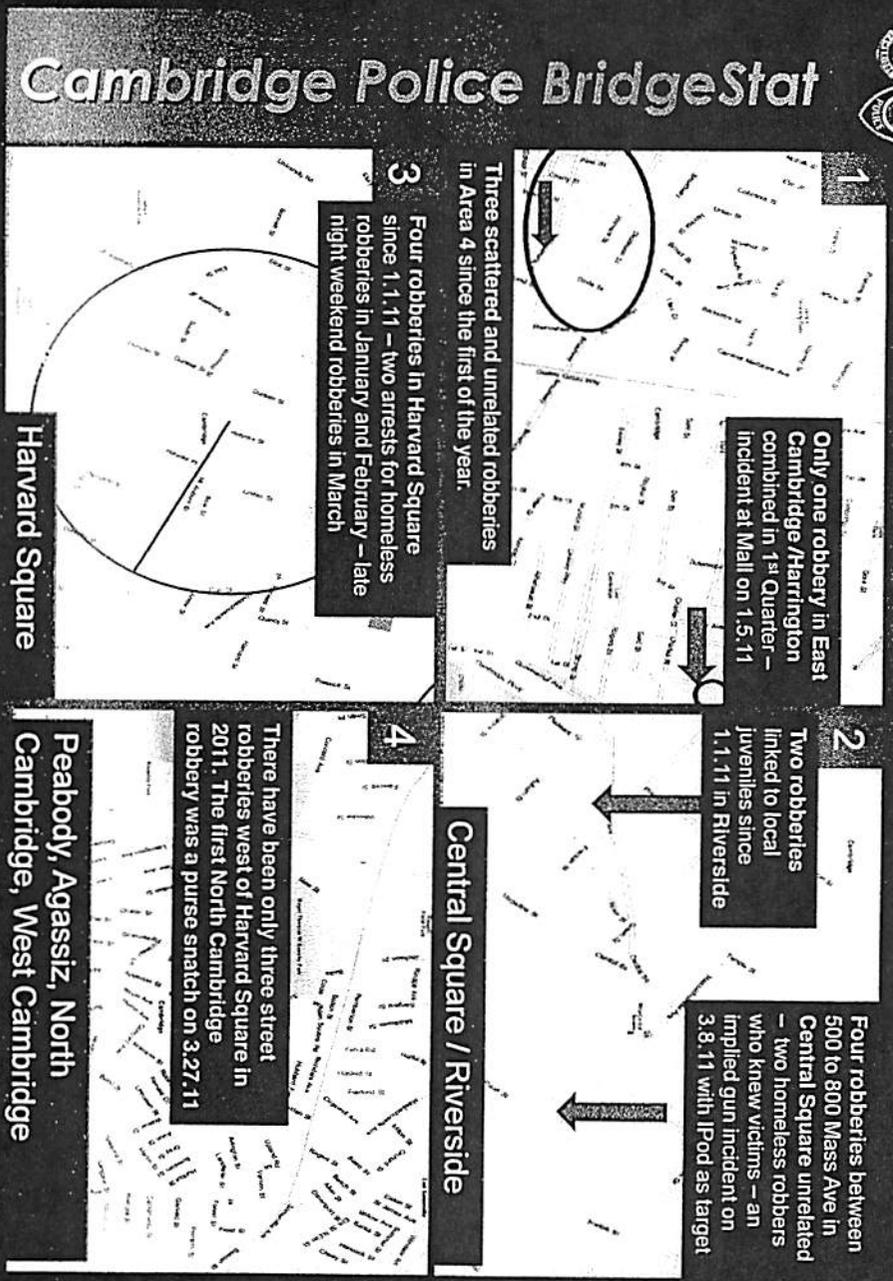
- 1) Choose a pilot neighborhood above
- 2) Click a blockface or garage icon for rates
- 3) Click \$ for a comparative pricing map

| | Availability | Pricing |
|------|--------------|----------------------|
| low | 0-15% | \$0 - \$2.00 / hr |
| med | 15-30% | \$2.01 - \$4.00 / hr |
| high | 30%+ | \$4.01+ / hr |

Use + and - to zoom in manually
[Terms of Use](#)

Cambridge: Crime Data and Police Performance

Street Robbery Review: 1.1.11 to 3.28.11



Cambridge Police BridgeStat