



Massachusetts Bay Transportation Authority

Deval L. Patrick
Governor

Timothy P. Murray
Lt. Governor

Bernard Cohen
Secretary and MBTA Chairman

Daniel A. Grabauskas
General Manager

May 14, 2007

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MAY 16 PM 10:21
OFFICE OF THE CITY MANAGER

Robert Healy, City Manager
City of Cambridge
Cambridge City Hall
995 Massachusetts Avenue
Cambridge, MA 02139

Dear Mr. Healy,

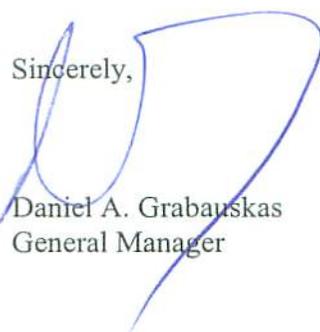
Thank you for your letter of April 17, 2007 regarding the establishment of a pilot program for the public use of Massachusetts Bay Transportation Authority (MBTA) bathrooms at Central, Harvard, Porter and Alewife Stations. I am pleased that the MBTA will be able to meet the City's request.

As you outlined in your letter, we plan to offer public use of our restroom facilities at Central, Harvard, Porter and Alewife MBTA Stations. Each of the restrooms will be fully accessible and will be advertised by signs placed in the windows of the Customer Service Agent booths. Additional sign locations can be identified with the City as this process continues. The hours of the facilities will be the same that the stations are open to the public (Monday through Saturday 5AM until 1AM, and Sunday 6AM until 1AM). The security of rest rooms will be the responsibility of the MBTA using both station officials and MBTA Police.

As you stated in your letter, the MBTA is prepared to undertake this pilot program and bear the full burden of maintenance. We believe it can be accomplished with our current maintenance staff. However, should this assumption prove incorrect, we greatly appreciate the City's willingness to discuss what resources the City could possibly contribute. We agree that periodic meetings throughout the pilot program will provide an opportunity to review not only the maintenance requirements, but also to help ensure that the program is working as its intended. Lastly, the MBTA is prepared to begin this program this September and have it run for approximately one year.

We look forward to continuing our strong working relationship in this and other areas over the coming months. Should you have any specific questions about this program, I have appointed John McSweeney (617-222-5460), Director of Operations Support, and Joseph Casey (617-222-5712), Chief of the Red Line, as my primary points of contact for this project.

I hope all is good.
Well,
Dan

Sincerely,

Daniel A. Grabauskas
General Manager

Driven by Customer Service