



CAMBRIDGE HOUSING AUTHORITY

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March 2, 2007

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OFFICE OF THE CITY MANAGER

Robert W. Healy
City Manager
Cambridge City Hall
795 Massachusetts Ave.
Cambridge, MA 02139

Dear Manager Healy,

This is in response to Council Order No. 7, regarding the condition of the elevators at Millers River Apartments. Beginning in November 2006, there were sixteen service calls for the elevators at Millers River. Eight of the calls resulted in parts replacements, two required equipment adjustments and in six cases no mechanical problems were detected.

CHA contracted a new elevator service company, United Elevator, beginning on February 1, 2007. United Elevator was provided with a list of all the service calls at Millers River. I am glad to report that they have been very proactive in addressing elevator issues throughout CHA's portfolio.

According to United, the elevator lobby doors caused the problems at Millers River. CHA is aggressively addressing the problem now that we know its source. Specifically, we are installing new heavy-duty door spring closers and swapping the elevator doors in the lobby with doors from the basement, which are used less and therefore in much better condition. Additionally, United ordered new door closing relays for the elevator controllers, which will be installed as soon as the parts arrive and service is scheduled. We are currently discussing additional elevator upgrades with United and we would be happy to furnish Council with details about additional upgrades upon request.

Feel free to contact us with any further issues.

Sincerely,

Gregory P. Russ
Executive Director
Cambridge Housing Authority